

Quality Policy

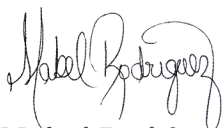


At OIA Global, our purpose is to deliver efficient, reliable, and compliant freight forwarding and logistics services that support the global supply chain and align with our strategic direction of continuous growth, customer satisfaction, and operational excellence.

Our Quality Management System is designed to support our business context and ensures that our processes, people, and partners work cohesively to meet customer needs and expectations.

We are committed to satisfying all applicable customer, statutory, and regulatory requirements, providing a strong framework for establishing and reviewing measurable quality objectives, and continuously improving the effectiveness of our Quality Management System to enhance service performance and customer satisfaction.

This policy is reviewed regularly to ensure ongoing suitability and is communicated, understood, and applied across all levels of the organization.



Mabel Rodriguez
Managing Director, Americas
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