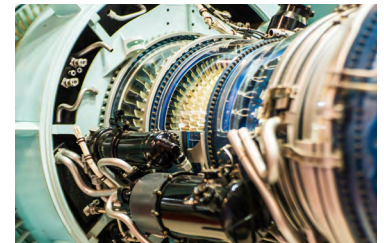




An inventory visibility solution that reduced costs and improved customer service

CUSTOMER CHALLENGE

Global management of sophisticated, costly engine repair tools used to provide quick response aircraft repairs was a major undertaking for our customer, a multinational maintenance and repair support firm for aircraft engines. Meeting intense customer demands and providing the correct equipment to ensure airline customer productivity required developing the perfect combination of standard operating procedures, technology support, and people resources.



OUR SOLUTION

- 100,000 square foot distribution center
- Inventory management system
- Documentation verification and support
- Carrier management
- Pick and pack from inventory
- Shipment staging

CUSTOMER BENEFITS

Our client was able to quickly respond to urgent customer demands for aircraft repair worldwide. Relying on OIA's logistics team, the company was able to reuse existing tools thanks to the complete inventory visibility provided by OIA's WebTracker™ and Edocs system which tracked shipments down to the product code level. Before implementing this program, the client was purchasing new tools rather than reusing available existing ones and so realized annual savings in excess of \$3 million. Tool utilization also improved. Paperwork issues that had previously delayed shipments ceased as the OIA team ensured that packing lists, invoices, and certificates of origin were in order for quick customs clearance.

For a customized solution to meet your business needs, contact us at **1-855-SHIP OIA** or email us at **855shipOIA@oiaglobal.com**